

Matt Daugherty

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I have a strong desire to learn everything I can, to better improve my skills. I currently attend WSU Tech in their Computer Support Specialist program and am well on my way to get my Associates Degree. I am motivated to move further with my education from there. I desire to get as much experience as I can in the field. I believe that learning is necessary for every workplace and when learning about what you love it never feels like work.

Willing to relocate: Anywhere

Work Experience

Geek Squad Consultant Agent

BEST BUY - Wichita, KS
January 2021 to Present

Our main goal is to establish a strong customer relationship, by exhibiting legitimacy and expertise. We have a strong knowledge base and use that base to solve or repair customer issues. Computer and mobile phone physical repair, as well as software support across all operating systems.

Pest Control Technician

GO GREEN PEST CONTROL - Andover, KS
January 2020 to December 2021

Delivering a precise and positive pest control experience to every consumer we service. To be knowledgeable and accommodating to customer requests. Obtain and maintain customer rapport with strong interpersonal communication and observational skills.

Security Officer

KANSAS STAR CASINO - Mulvane, KS
January 2019 to December 2020

My responsibilities include guarding podium stations, keeping a professional appearance as guests enter. Ensuring that no unauthorized persons are allowed entry to the gaming floor. We assist in the safe operation of the gaming floor, and all transportation of monies on and off the gaming floor.

Education

WSU Technical School - Wichita, KS
2022

Diploma

Rossford High School - Rossford, OH
2010

Skills

- Strong communication and observation skills. Strong customer service skills. MikeRow Work Ethic Certified. Computer knowledge and understanding. (1 year)
- Technical Support
- Help Desk
- Troubleshooting
- Microsoft Windows
- Operating Systems

Certifications and Licenses

CompTIA A+

Assessments

Technical support — Highly Proficient

November 2022

Performing software, hardware, and network operations

Full results: Highly Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.